

Emergency Numbers in Germany

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General Emergency Calls

Police Department Emergency Call (e.g. as a witness or victim of a crime)	110
Fire Brigade / Ambulance Service/ Emergency Doctor (112 is valid everywhere in Germany. You can report medical emergencies, accidents or fires. The emergency call works from landlines as well as cellphones – this service is free of charge and an area code is not needed.)	112
Emergency Coordination Center (special doctors e.g. eye doctor or dentist <u>outside of their normal office hours</u>)	+49 3628 / 6288180
Police Department Ilmenau (Police on site if it is not an emergency)	+49 3677 / 6010
Ilm-Kreis-Clinic Ilmenau (Hospital)	+49 3677 / 6060
Ilm-Kreis-Clinic Ilmenau (Emergency Room)	+49 3677 / 606701
Ilm-Kreis Clinic Arnstadt (Hospital)	+49 3628 / 9190
Ilm-Kreis Clinic Arnstadt (Emergency Room)	+49 3628 / 919215
Medical On-Call Service (In all <u>non-life-threatening situations</u> , this number <u>outside of usual office hours</u> (e.g. Saturday, Sunday, Holiday) organizes an on-call doctor. This number should not be dialed in life-threatening situations. You can also call 116 117 in case of a suspected COVID-19 infection.)	116 117
Poison Emergency Call Erfurt (Poison Control Centers give advice when someone is possibly poisoned. If the affected person already shows symptoms of poisoning, please call 112 immediately.)	+49 361 / 730730
<u>Locking of Debit and Credit Cards</u>	
Locking Emergency Call (Central, free of charge emergency number for locking debit and credit cards as well as electronic permissions)	116 116
VISA	+49 800 / 811 844 0
American Express	+49 69 / 97971000
EC Card / girocard / Maestro / V Pay	+49 1805 / 021021
Mastercard	+49 800 / 0713542
<u>On Campus</u>	
Security firm Securitas (e.g. for opening doors, university buildings, etc.)	+49 3677 69 1756
<u>Lost Objects</u>	
Lost and Found Office City Administration Ilmenau Public Order Office Obertorstraße 1, 98693 Ilmenau	+49 3677 / 600215